

Deborah Fortuna, Director

► Summary of experience

- Ms. Fortuna is a director with the Diel Group. She has extensive experience in project management, quality management, and strategic planning supporting a variety of financial service businesses including Trust/Custody, Cash Management, Demand Deposits, Commercial Lending, and Treasury Services.

► Selected project experience:

- Directed the systems selection, development, testing, training and successful implementation of an \$80 million dollar effort to implement a global multi-currency trust accounting system at a major Global Financial Institution. This project was a multi-phased effort that spanned a three-year period and was supported by a project team of over 100 members
- Responsible for directing the QA team of a divisional systems development group through a transition period for a global bank, including the redirection of QA efforts for a major rewrite of their cash management platform globally deployed to major corporate clients
- Led a project to restructure a major technology group for a global bank, including the creation of new roles, restructuring of responsibilities and alignment with a standardized corporate SDLC and technology processes
- Co-authored a book on Software Testing for Financial Services Firms
- Directed the systems selection for a global funds accounting system
- Directed a strategic evaluation initiative to re-architect the systems supporting the Fund and Trust Accounting business of a major Global Financial Institution. This analysis resulted in a recommendation to reduce the number of accounting systems from 7 platforms down to 2 which was accepted by the Senior Management Team and incorporated into the Division's 5 Year Strategic Plan
- Performed needs analysis and ultimately staffed and managed the business analysis, quality assurance and training groups required to support the implementation of several system suites including Global and Domestic Market Data, Client/Account Static Data, Global and Domestic Fund and Institutional Trust Accounting and Reporting, Derivatives, Post Trade Compliance, as well as an Accounting Data warehouse for major financial services firms
- Developed and administered a Testing Training Program in support of the training needs of a Global Treasury Quality Management Group
- Staffed and managed the testing efforts for the implementation of several Financial Systems including: Commercial Lending, Money Transfer, Cash Management and a Global Treasury Information and Transaction Management suite of systems, as well as a number of non-financial applications including an automated freight forwarding system and an automated voice response system supporting the activities of a governmental Parks and Recreation group
- Performed the analysis and wrote the business requirements required to capture client Cash Management Usage and integrate that information into an automated Treasury Balance and Reporting System
- Designed, developed and administered a client training program to support client usage of an Automated Treasury Balance and Transaction Reporting System
- Managed testing activities supporting the integration of two Treasury Balance and Transaction Reporting systems
- Designed, developed and implemented a Project Management Office supporting the operations and project activity of a Cash Management Business Group

Deborah Fortuna, Director (continued)

▶ **Prior work experience:**

- Prior to DGI, Ms. Fortuna was a Director with Deutsche Bank, where she was responsible for a number of large-scale systems development, selection and implementation efforts. Previously, as an independent consultant she provided system development, testing and implementation services to a wide range of financial services clients including Swiss Bank, Bankers Trust, Manufacturers Hanover Trust, NatWest and IBJ Schroeders.

▶ **Education:**

- Ms. Fortuna holds a B.S. degree in Professional Computer Studies from Pace University, NYC.